

Accessibility conformance report for

www.floid.com

Last updated: 18/08/2026

This document is drafted in a simplified form and in clear, understandable language, in accordance with the principles and accessibility requirements set out by Directive (EU) 2019/882 and by Legislative Decree No. 82 of 27 May 2022, with particular reference to the obligation to provide information that is perceivable, operable, understandable and robust for all users, including persons with disabilities.

Under Article 12 of Legislative Decree 82/2022 and Annex I, Sections III and IV, information relating to the accessibility of services must be presented in a clear, understandable and accessible manner, including through the use of plain language and an uncomplicated structure.

The choice to make this document concise and simple is therefore a direct implementation of a regulatory obligation and does not represent a limitation of the information available, which remains fully governed by the relevant technical and legal documentation.

This document was provided by [Accessiway](#) in order to comply with the obligations of the European Accessibility Act until the competent national Authority provides the official template.

Every complex paragraph is introduced by an explanation in simpler language.

Introduction

We want everyone, including people with disabilities, to be able to use our service easily. This document explains what we do to make it accessible and to comply with laws and standards such as the European Accessibility Act or the WCAG.

[Ludovico Martelli S.p.A.](#) is committed to accessibility and inclusivity. We want all our customers, including people with disabilities, to be able to successfully use our service.

This document describes the accessibility features of www.floid.com, how we meet the requirements of the European Accessibility Act, the EN 301549 standard, WCAG 2.2, the ADA and Section 508, and what we are doing to maintain and improve accessibility. This statement covers only www.floid.com.

We regularly review this information as we improve www.floid.com.

Overview

Service description

The website <https://floid.com/> is the official digital platform of the Floïd brand. The service offers users information and content dedicated to personal care, including:

- Product catalogue: browsing of body care, shaving and after-shave product lines;
- Editorial and brand content: informative sections on the brand's history, fragrances, formulas and company philosophy;
- Support and contacts: a contact form for sending information requests to customer support.
- Language switch: In the top bar, you can switch at any time from the Italian version (ITA) to the English (ENG) or Spanish (ESP) version and vice versa.

How to use www.floid.com

(Accessibility & Operation)

We strive to make www.floid.com simple to use for everyone. Here is an overview of how to navigate and use our service when using assistive technologies or special configurations:

How to use www.floid.com

Users can explore the product collections through the main menu and review the detailed pages for each line to learn about their features, fragrances and how to use them. In the sections dedicated to the brand's history and philosophy, they can learn more about the ingredients and properties of the formulas. Finally, through the contact section, they can send direct requests for information or customer service support by filling in the dedicated built-in form.

Accessibility of www.floid.com

It uses the standard interaction methods of the operating system and assistive technologies.

If you need further explanations on how to use any part of www.floid.com, please contact our support for personalized assistance. We aim to provide any additional description or explanation necessary for the correct operation of the service.

The accessibility of our service can be customized and improved by activating the appropriate options in our accessibility widget as soon as you arrive on the first screen. The widget can be reached via keyboard at the beginning of the page or, if displayed as an overlay, in a fixed position near a corner of the window, and has an icon similar to the universal access icon:

- Use without sight: three TABs (or enable screen reader compatibility).
- Use with limited vision: use the zoom, contrast and font adjustment functions.
- Use without color perception: use the highlighting functions (headings, links, clickable elements).
- Use with limited mobility: simply navigate with a keyboard-emulation device or enable the keyboard functionality.
- Minimize seizure risk for photosensitive users: use the option to disable animations and specific color combinations.

If correctly activating one of the features were to compromise compatibility with your configuration or assistive technology, please contact us and, in the meantime, disable the widget using the dedicated button, to avoid inadequate use of our service.

Accessibility conformance

(How we meet the requirements)

We have evaluated www.floid.com against the requirements of the European Accessibility Act (including, where necessary, its local implementation), the ADA, WCAG 2.2, and Section 508, and it is:

Perceivable

- Content is shown in a clear and logical order that assistive technologies can interpret.
- Instructions do not rely solely on elements such as shape, color, size, position or sound.
- Content adapts correctly to screen orientation, keeping display and functionality consistent.
- Where present, the purpose of input fields is clearly communicated to assistive technologies.
- Information is not conveyed by color alone, or a clear text or symbol is also provided.
- Text and important visual elements have sufficient contrast, at least 4.5:1 for normal text.
- Content can be resized and the interface remains usable.
- Information is presented as text, not as images of text, unless necessary.
- Content adapts correctly when screen size changes, when a two-dimensional

layout is not required.

- Important components have sufficient color contrast against adjacent elements, in all their different states.
- Changing text spacing does not cause loss of information.
- Where present, content shown on hover or focus does not disappear unexpectedly and can be easily dismissed.

Operable

- All functionality can be used via keyboard or equivalent assistive technologies.
- Users can move freely with the keyboard and are never trapped within a component.
- Where present, single-character keyboard shortcuts do not cause unexpected actions.
- There are no time limits, or the user can control or extend them when necessary.
- Moving content has controls to pause or manage it.
- There is no flashing or blinking content that could cause seizures.
- Every screen has a title that indicates its purpose.
- When the navigation order is meaningful, focus follows a clear and correct order.
- The text of each link, or at least its context, clearly indicates its destination.
- Content can be reached in more than one way.
- Headings and labels clearly describe content and functionality.
- It is always clear which interactive element is selected when using the keyboard.
- Elements that receive keyboard focus are always visible on screen.
- All functionality can be used without complex gestures.
- Functionality does not trigger immediately on touch, can be cancelled, and does not require a prolonged press.
- The name read by assistive technologies matches the visible label text.
- All functionality works without requiring device or user movement.
- All functionality works without requiring dragging actions.
- Interactive elements have a clickable area large enough to be used easily.

Understandable

- Every page has a defined language that is used consistently.
- Where present, changes in language within the text can be recognized by assistive technologies.
- Keyboard focus on an element does not cause unexpected changes.
- Activating an element does not cause unexpected changes.
- Navigation options are always in the same position within the service.
- Repeated interface elements are always the same and easy to recognize.
- Help and support options are consistent throughout the service.

- When an input error is detected, the field with the error is identified and explained in text.
- Input fields have labels or instructions when necessary.
- When an input error occurs, guidance for correcting it is provided, where possible.
- We write content in clear and simple language.

Robust

- Standard technologies are used that assistive technologies can interpret.
- User interface components have clear names and roles, and their state is correctly updated when it changes.
- Status messages can be read by assistive technologies without moving focus.

We have tested www.floid.com with the most common assistive technologies across a wide variety of operating system-browser configurations:

- Screen readers (such as NVDA and JAWS on Windows, VoiceOver on Mac and iOS) to confirm that all interactive elements are correctly announced and can be used.
- We also test screen magnification and high-contrast modes.

We aim for compatibility with current versions of the major assistive technologies. Our code follows the best practices outlined in WCAG 2.2 and EN 301 549 for a robust implementation, which means it should remain accessible as technology evolves.

Standard: based on the above, we apply the most recent WCAG 2.2 AA and EN 301 549 criteria to ensure accessibility. Compliance with these standards creates a presumption of conformity with the requirements of the EAA, the ADA, and other regulations based on the same technical standards.

Ongoing monitoring and maintenance

For us, accessibility is not a one-time commitment, but an ongoing process. Here is how we ensure that www.floid.com remains accessible over time:

- Our accessibility coordinator, who oversees the accessibility of www.floid.com can be contacted at this email address: accessibility@ludovicomartelli.com.
- With the support of [AccessiWay](#), on [18/08/2026](#) we carried out an external, expert-led manual audit to verify our accessibility conformance. We maintain a cycle of ongoing testing and improvement, with recurring support to ensure that comprehensive audits, including manual testing by professionals using assistive technologies, are carried out at least once a year.
- We use automated testing tools built into our development process to promptly identify the most common accessibility issues (such as missing alt text or form labeling). Every code update goes through these checks.

Feedback and Contacts

We are glad to receive your suggestions on how to improve www.floid.com. If you find problems or have suggestions, contact us by email, or mail. Please explain the details of the issue so we can help you.

We greatly value input from our users, especially when they let us know that something is not working. If you have difficulty accessing any part of www.floid.com, if you encounter an accessibility problem, or if you have suggestions for improvement, please let us know.

Email: accessibility@ludovicomartelli.com

Company address: Via Faentina, 169/12 – 50014 Fiesole (FI)

When you contact us, please provide as much detail as possible about the problem (which page or feature, what happened, and which assistive technology you were using, if applicable). We will try to acknowledge your feedback within 15 business days and will do our best to resolve the issue quickly or to inform you of our progress.

Enforcement: If you believe that your accessibility concerns have not been adequately addressed, you have the right to file a complaint. We sincerely hope to resolve any issue together with you before it reaches this stage.

Document history: This document was last reviewed and updated on [18/08/2026](#). We plan to review it at least annually, or whenever significant changes to the service occur.

EN301549 technical report

Chapter 5: Generic requirements

Criteria	Conformance level	Remarks
5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2 General	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2.1 Closed functionality	<i>See 5.2 to 13</i>	<i>See information from 5.2 to 13</i>
5.1.2.2 Assistive technology	<i>See 5.1.3 to 5.1.6</i>	<i>See information from 5.1.3 to 5.1.6</i>
5.1.3 Non-visual access	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.3.1 Audio output of visual information	Not applicable	
5.1.3.2 Audio output delivery including speech	Not applicable	
5.1.3.3 Correlation of audio output	Not applicable	
5.1.3.4 User control of speech output	Not applicable	
5.1.3.5 Automatic interruption of speech output	Not applicable	
5.1.3.6 Speech output for non-text content	Not applicable	
5.1.3.7 Speech output for video information	Not applicable	
5.1.3.8 Masked entry	Not applicable	

Criteria	Conformance level	Remarks
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Not applicable	
5.1.3.11 Private listening volume	Not applicable	
5.1.3.12 Speaker volume	Not applicable	
5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Spoken languages	Not applicable	
5.1.3.15 Non-visual error identification	Not applicable	
5.1.3.16 Receipts, tickets, transactional outputs	Not applicable	
5.1.4 Closed functionality on text magnification	Not applicable	
5.1.5 Visual output for audio information	Not applicable	
<i>5.1.6 Operation without keyboard interface</i>	<i>Header cell no response required</i>	<i>Header cell no response required</i>
<i>5.1.6.1 Closed functionality</i>	<i>See 5.1.3.1 to 5.1.3.16</i>	<i>See information from 5.1.3.1 to 5.1.3.16</i>
5.1.6.2 Input focus	Not applicable	
5.1.7 Access without speech	Not applicable	
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	
5.4 Preservation of accessibility information during	Not applicable	

Criteria	Conformance level	Remarks
conversion		
5.5 Operable parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.5.1 Means of operation	Not applicable	
5.5.2 Discernibility of operable parts	Not applicable	
5.6 Locking or toggle controls	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.6.1 Tactile or auditory status	Not applicable	
5.6.2 Visual status	Not applicable	
5.7 Key repeat	Not applicable	
5.8 Double-strike key acceptance	Not applicable	
5.9 Simultaneous user actions	Not applicable	

Chapter 6: ICT with two-way voice communication

Criteria	Conformance level	Remarks
6.1 Audio bandwidth for speech	<i>Not applicable</i>	
6.2 Real-time text (RTT) functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.2.1.1 Real-time text (RTT) communication	Not applicable	
6.2.1.2 Concurrent voice and text	Not applicable	
6.2.2.1 Visually distinguishable display		
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	
6.2.2.3 Speaker identification	Not applicable	
6.2.2.4 Visual indicator of audio with real-time text (RTT)	Not applicable	
6.2.3 Interoperability	Not applicable	
6.2.4 Real-time text (RTT) responsiveness	Not applicable	
6.3 Caller ID	Not applicable	
6.4 Alternatives to voice-based services	Not applicable	
6.5 Video communication	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.5.1 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>

Criteria	Conformance level	Remarks
6.5.2 Resolution	Not applicable	
6.5.3 Frame rate	Not applicable	
6.5.4 Synchronization between audio and video	Not applicable	
6.5.5 Visual indicator of audio with video	Not applicable	
6.5.6 Speaker identification with video communication (sign language)	Not applicable	
6.6 Alternatives to video-based services (informative)	<i>Advisory no response required</i>	<i>Advisory no response required</i>

Chapter 7: ICT with video capabilities

Criteria	Conformance level	Remarks
7.1 Caption processing technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.1.1 Caption playback	Not applicable	
7.1.2 Caption synchronization	Not applicable	
7.1.3 Caption preservation	Not applicable	
7.1.4 Caption characteristics	Not applicable	
7.1.5 Spoken subtitles	Not applicable	
7.2 Audio description technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.2.1 Audio description playback	Not applicable	
7.2.2 Audio description synchronization	Not applicable	
7.2.3 Audio description preservation	Not applicable	
7.3 User controls for captions and audio description	Not applicable	

Chapter 8: Hardware

Criteria	Conformance level	Remarks
8.1.1 Generic requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.1.2 Standard connections	Not applicable	
8.1.3 Color	Not applicable	
8.2 Hardware products with speech output	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.2.1.1 Speech volume range	Not applicable	
8.2.1.2 Incremental volume control	Not applicable	
8.2.2.1 Wireline devices	Not applicable	
8.2.2.2 Wireless communication systems	Not applicable	
8.3 Stationary ICT	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.3.2.1 Unobstructed high forward reach	Not applicable	
8.3.2.2 Unobstructed low forward reach	Not applicable	
8.3.2.3.1 Clear floor space	Not applicable	
8.3.2.3.2 Obstructed forward reach (< 510 mm)	Not applicable	
8.3.2.3.3 Obstructed forward reach (< 635 mm)	Not applicable	
8.3.2.4 Width of knee and toe space	Not applicable	

Criteria	Conformance level	Remarks
8.3.2.5 Toe space	Not applicable	
8.3.2.6 Knee space	Not applicable	
8.3.3.1 Unobstructed high side reach	Not applicable	
8.3.3.2 Unobstructed low side reach	Not applicable	
8.3.3.3.1 Obstructed side reach (< 255 mm)	Not applicable	
8.3.3.3.2 Obstructed side reach (< 610 mm)	Not applicable	
8.3.4.1 Change in level	Not applicable	
8.3.4.2 Clear floor or operating space	Not applicable	
8.3.4.3.2 Forward approach	Not applicable	
8.3.4.3.3 Side approach	Not applicable	
8.3.5 Visibility	Not applicable	
8.3.6 Installation instructions	Not applicable	
8.4 Mechanically operable parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.4.1 Numeric keys	Not applicable	
8.4.2.1 Method of operation for mechanical parts	Not applicable	
8.4.2.2 Operating force for mechanical parts	Not applicable	
8.4.3 Keys, tickets and fare cards	Not applicable	

Criteria	Conformance level	Remarks
8.5 Tactile indication of speech mode	Not applicable	

Chapter 9: Web (also applies to 10, 11 and 12)

Corresponds to WCAG 2.2 Level A

Criteria	Conformance level	Remarks
1.1.1 Non-text Content	Partially supports	Some images, icons, or other non-text content do not have a text description.
1.2.1 Audio-only and Video-only (Prerecorded)	Supports	
1.2.2 Captions (Prerecorded)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Supports	
1.3.1 Info and Relationships	Partially supports	In some cases, the structure or meaning of content is shown only visually and is not coded so assistive tools can read it.
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	
1.4.1 Use of Color	Supports	
1.4.2 Audio Control	Supports	
2.1.1 Keyboard	Supports	

2.1.2 No Keyboard Trap	Supports	
2.1.4 Character Key Shortcuts	Supports	
2.2.1 Timing Adjustable	Supports	
2.2.2 Pause, Stop, Hide	Supports	
2.3.1 Three Flashes or Below Threshold	Supports	
2.4.1 Bypass Blocks	Partially supports	There is no way to skip blocks of content that repeat on many screens.
2.4.2 Page Titled	Supports	
2.4.3 Focus Order	Supports	
2.4.4 Link Purpose (In Context)	Supports	
2.5.1 Pointer Gestures	Supports	
2.5.2 Pointer Cancellation	Supports	
2.5.3 Label in Name	Supports	
2.5.4 Motion Actuation	Supports	
3.1.1 Language of Page	Supports	
3.2.1 On Focus	Supports	
3.2.2 On Input	Supports	
3.2.6 Consistent Help	Supports	
3.3.1 Error Identification	Supports	

3.3.2 Labels or Instructions	Supports	
3.3.7 Redundant Entry	Supports	
4.1.1 Parsing	Supports	
4.1.2 Name, Role, Value	Supports	

Corresponds to WCAG 2.2 Level AA

Criteria	Conformance level	Remarks
1.2.5 Audio Description (Prerecorded)	Supports	
1.3.4 Orientation	Supports	
1.3.5 Identify Input Purpose	Supports	
1.4.3 Contrast (Minimum)	Supports	
1.4.4 Resize text	Supports	
1.4.5 Images of Text	Supports	
1.4.10 Reflow	Supports	
1.4.11 Non-text Contrast	Supports	
1.4.12 Text Spacing	Supports	
1.4.13 Content on Hover or Focus	Supports	
2.4.5 Multiple Ways	Supports	
2.4.6 Headings and Labels	Supports	

2.4.7 Focus Visible	Supports	
2.4.11 Focus Not Obscured (Minimum)	Supports	
2.5.7 Dragging Movements	Supports	
2.5.8 Target Size (Minimum)	Supports	
3.1.2 Language of Parts	Supports	
3.2.3 Consistent Navigation	Supports	
3.2.4 Consistent Identification	Supports	
3.3.3 Error Suggestion	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	
3.3.8 Accessible Authentication (Minimum)	Supports	
4.1.3 Status Messages	Supports	

Chapter 10: Non-web documents

Criteria	Conformance level	Remarks
10.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
10.1.1.1 to 10.4.1.3	See the WCAG 2.2	See information in the WCAG

Criteria	Conformance level	Remarks
	section	2.2 section
10.5 Caption positioning	Not applicable	
10.6 Audio description timing	Not applicable	

Chapter 11: Software

Criteria	Conformance level	Remarks
11.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.1.1.1 to 11.4.1.3	See the WCAG 2.2 section	See information in the WCAG 2.2 section
11.5 Interoperability with assistive technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2 Accessibility services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	
11.5.2.5 Object information	Not applicable	
11.5.2.6 Row, column, and headers	Not applicable	
11.5.2.7 Values	Not applicable	
11.5.2.8 Label relationships	Not applicable	
11.5.2.9 Parent-child relationships	Not applicable	

Criteria	Conformance level	Remarks
11.5.2.10 Text	Not applicable	
11.5.2.11 List of available actions	Not applicable	
11.5.2.12 Execution of available actions	Not applicable	
11.5.2.13 Tracking of focus and selection attributes	Not applicable	
11.5.2.14 Modification of focus and selection attributes	Not applicable	
11.5.2.15 Change notification	Not applicable	
11.5.2.16 Changes of states and properties	Not applicable	
11.5.2.17 Changes of values and text	Not applicable	
11.6 Documentation of accessibility usage	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.6.1 User control of accessibility features	Not applicable	
11.6.2 No disruption of accessibility features	Not applicable	
11.7 User preferences	Not applicable	
11.8 Authoring tools	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.1 Content technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.2 Accessible content creation	See the WCAG 2.2 section (If the software is not an authoring tool,	See information in the WCAG 2.2 section

Criteria	Conformance level	Remarks
	enter "Not applicable")	
11.8.3 Preservation of accessibility information during transformations	Not applicable	
11.8.4 Repair assistance	Not applicable	
11.8.5 Templates	Not applicable	

Chapter 12: Support documentation and services

Criteria	Conformance level	Remarks
<i>12.1 Product documentation</i>	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.1.1 Accessibility and compatibility features	Not applicable	
12.1.2 Accessible documentation	See the WCAG 2.2 section	See information in the WCAG 2.2 section
<i>12.2 Support services</i>	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.2.2 Information on accessibility and compatibility features	Not applicable	
12.2.3 Effective communication	Not applicable	
12.2.4 Accessible documentation	See the WCAG 2.2 section	See information in the WCAG 2.2 section

Chapter 13: ICT providing relay or emergency service access

Criteria	Conformance level	Remarks
<i>13.1 Relay service requirements</i>	<i>Header cell no response required</i>	<i>Header cell no response required</i>
13.1.2 Text relay services	Not applicable	
13.1.3 Sign relay services	Not applicable	
13.1.4 Lip-reading relay services	Not applicable	
13.1.5 Captioned telephony services	Not applicable	
13.1.6 Speech-to-speech services	Not applicable	
13.2 Access to relay services	Not applicable	
13.3 Access to emergency services	Not applicable	

Web Accessibility

Disability is defined as: any limitation of activity or restriction of participation in society experienced by a person as a result of a substantial, lasting or permanent impairment of one or more physical, sensory, mental, cognitive or psychological functions, a multiple disability, or a disabling health condition.

Web accessibility consists of making public online communication services accessible to people with disabilities and is based on four fundamental principles:

Perceivable: information and user interface components must be presented to users in ways they can perceive. For example, by providing text alternatives for all non-text content, which can then be presented in other forms according to the user's needs: large print, braille, speech, symbols or simplified language.

Operable: user interface components and navigation must be operable. For example, by making all functionality available from a keyboard

Understandable: information and the operation of the user interface must be understandable. Text content must be made readable, and navigation must be consistent.

Robust: content must be robust enough to be reliably interpreted by a wide variety of user agents, including assistive technologies.

Test environments

Operating systems

- Apple Mac OS X (latest version)
- Microsoft Windows (latest version)
- Apple iOS (latest version)
- Google Android (latest version)

We did not use Linux, as it is currently very uncommon among users with disabilities.

Browsers and user software

In the latest versions available on the different operating systems:

- Google Chrome
- Windows Edge
- Safari
- Adobe Acrobat Reader / Preview on Mac (PDF only)

Screen readers and assistive technologies

To achieve as standard an evaluation as possible, we test everything with the default configuration of assistive technologies.

To make the evaluation more realistic, we also test:

- Graphic adjustments available in the various systems (colors, contrast, captions, etc.)
- Mouse emulation, magnifiers and on-screen keyboards or advanced keyboard settings, again across the various systems
- VoiceOver – Apple systems only
- TalkBack – Android only
- NVDA (latest version) and Freedom Scientific JAWS (second-to-latest version) – PC systems only

Methodology

Objective methodology for manual and semi-automated testing

We analyze content with various automated and semi-automated systems and compare the results across tools to obtain as complete and objective an assessment as possible. Unless otherwise specified, the reference standard is always the latest available (WCAG 2.2), so as to ensure conformance in every country from which the touchpoint (site, app, etc.) can be accessed.

Our testing therefore conforms to WCAG 2.2 level AA and to the requirements of the UNI EN 301549 Guidelines or their French RGAA equivalent. Each tool produces results that are then analyzed by our experts, so it is possible that not all tool results appear, as some may be judged false negatives.

Automated tools for syntax checking

- **W3C Markup Validation Service:** Used with generated code, as it is the official tool for checking HTML, XHTML, MathML, etc.
- **W3C CSS Validation Service:** Although CSS correctness does not directly affect accessibility, it could impact certain aspects related to it if not interpreted correctly due to errors. This check is therefore worthwhile and is carried out using the W3C CSS Validation Service
- **PAC PDF checker**

Automated and semi-automated tools for color checking

- **Color Contrast Analyser (CCA):** Used specifically for questionable contrast cases.
- **WCAG Color Contrast Checker:** Used as a first check to verify the color contrasts used in the pages' CSS.
- **Text on Background Image a11y Check:** Used to check cases where text is meant to overlay images.
- **Color Contrast Accessibility Evaluator:** Used as an additional check for certain online pages.

Automated and semi-automated tools for accessibility checking

Some online validators used as a sample on the pages:

- Accescan
- Wave

And other tools:

- **Web Developer Toolbar:** Used to support manual testing. It helps identify images without alt text, unlabeled fields, etc.
- **AXE and Lighthouse for Chrome:** Provide precise information on accessibility defects in HTML code, as well as on WAI-ARIA attributes, which are essential for web applications and interactive components.

Terminology

The terms used in the conformance level information are defined as follows:

Supports: the product feature has at least one method that meets the criterion with no known defects, or that meets it through an equivalent facilitation.

Partially supports: some of the product's features do not meet the criterion

Does not support: most of the product's features do not meet the criterion.

Not applicable: the criterion is not relevant to the product.

Not evaluated: the product has not been evaluated against the criterion. This may only be used for WCAG Level AAA criteria.